User story



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Project: Video call system

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| Versions | Date | Description |
| 0.1 | 12 Sep 23 | Initial document |
| 0.2 | 18 Sep 23 | Add explanation about the user story.  Add a bit more explanation about the estimation point system.  Fix user story 1 priority.  Fix user story 2 priority. |
| 0.3 | 20 Sep 23 | Correct spelling errors and merge user story 1 and 2. |
| 1.0 | 21 Sep 23 | The first version is approved by company mentor. |

Contents

[Context 4](#_Toc146118695)

[User story 1 4](#_Toc146118696)

[User story 2 4](#_Toc146118697)

[User story 3 5](#_Toc146118698)

[User story 4 5](#_Toc146118699)

# Context

In general, a user story is a brief story of the target user. What the user is going to do on the system. Its purpose is to convey an idea to everyone about the target user on the system for this project and the specific functionality they require. Please note that these aren’t the final versions of the user stories. New user stories may be added as new discoveries or situations arise. The final versions will be determined in the week leading up to the project’s completion.

Est pts is the estimation point. It ranges from 1 to 10 and is used to estimate the amount of time required to complete the user story. 1 rating is equal to 1 to 3 days and 10 rating is equal to 10 to 30 days. The point system for the minimum days is 1 x point amount. The maximum point is 3 x point amount.

Prior pts is the priority point. It starts from 1 and ends at 10. It is to rate which user story is important and must be done first. The higher the priority, the more important it is. 10 being the highest priority and 1 being the lowest priority.

Acceptance criteria is like the definition of done. Certain stuff needs to be done in the acceptance criteria for the user story to be done/ complete.

# User story 1

As an SVb employee, I want to make the video call in the appointment agenda form, so that I don’t need to make the call in another tab, window, or form.

Est pts: 1

Prior pts: 5

**Acceptance Criteria**

* The video call button should be there when I’m in the appointment form/ window.
* The video call window should pop-up when the button is clicked.

# User story 2

As an SVb employee, I want to make a video call using the PRAS desktop application, so that everything that needs to be done for the retirees is done on the desktop application.

Est pts: 7

Prior pts: 10

**Acceptance Criteria**

* I can see the video call in real time.
* I can hear sound from the video call.
* They can hear me through the video call.

# User story 3

As an SVb employee, I want to have the records of when the video call is started and ended, so that I don’t need to write it down somewhere in the PRAS application.

Est pts: 5

Prior pts: 6

**Acceptance Criteria**

* I can see the records of the video call in hour and date.
* I can see when the call has started and ended.

# User story 4

As an SVb employee, I can end the video call on the video, so that I don’t need to end the video call on another form/ window.

Est pts: 2

Prior pts: 7

**Acceptance Criteria**

* I can’t see the video call anymore.